Appendix A

Sundry Debt performance

| | Total outstanding debt as at 31 st March £000 * | Total value of Invoices Raised ** | Number of Write offs | Value of write offs £000 | Bad Debt provision | Performance (- equals improvement) *** |
|-------|---|--|----------------------------|--------------------------------|-----------------------|---|
| 2023- | 1,352 | 4,618 | 69 | 19 | | |
| 2024 | | | | | | |
| 2022- | 1,623 | 6,726 | 111 | 18 | 234 | -23 |
| 2023 | | | | | | |
| 2021- | 2,722 | 6,701 | 135 | 23 | 258 | -85 |
| 2022 | , | -, - | | - | | |
| 2020- | 3,969 | 7,133 | None | None | 343 | |
| 2021 | | , | | | | |
| 2019- | 2,130 | 8,305 | 21 | 5 | | |
| 2020 | | | | | | |

Housing Rent Arrears

| | Total outstanding debt as at 31 st March £000 * | Number of Write offs | Value of write offs £000 | Bad Debt provision | Performance (- equals improvement) *** |
|-----------|---|-------------------------|--------------------------------|-----------------------|---|
| 2023-2024 | | 79 | 93 | | |
| 2022-2023 | 825 | 56 | 42 | 538 | 200 |
| 2021-2022 | 679 | | | 338 | 58 |
| 2020-2021 | 552 | | | 280 | |

Housing Benefit Overpayments

| | Total outstanding debt as at 31 st March £000 * | Number of Write offs | Value of write offs £000 | Bad Debt provision | Performance (- equals improvement) *** |
|-----------|---|-------------------------|--------------------------------|-----------------------|---|
| 2023-2024 | | 344 | 204 | | |
| 2022-2023 | 1342 | 249 | 211 | 1,342 | 254 |
| 2021-2022 | 1,505 | | | 1,088 | -121 |
| 2020-2021 | 1,214 | | | 1,209 | |

* 2023 - 2024 based on aged debt report of 4th March 2024

** Based on invoices raised as at 29.02.2024

*** 2023 - 2024 based on aged debt report of 4th March 2024